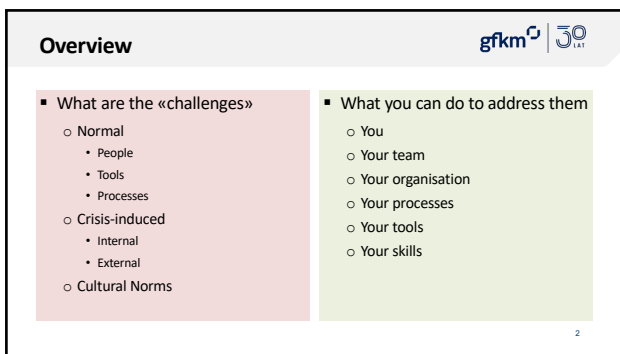




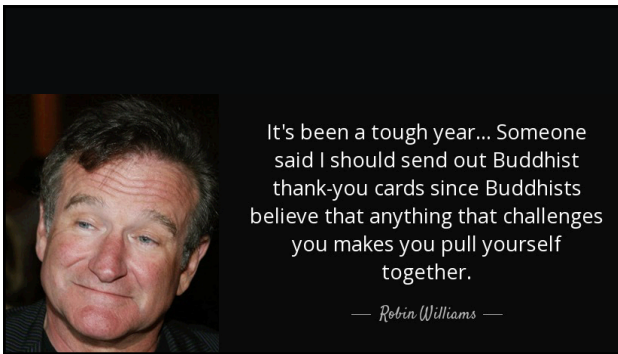
1



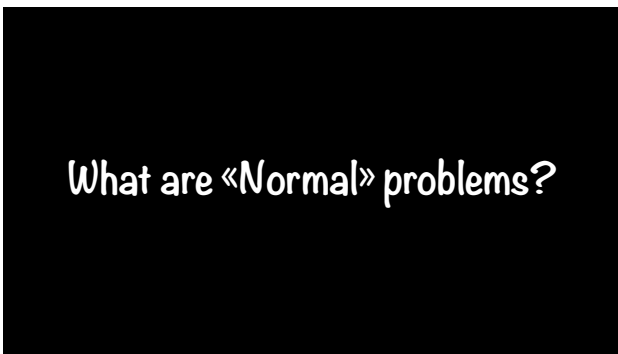
2



3



4



5



6



7



8



9



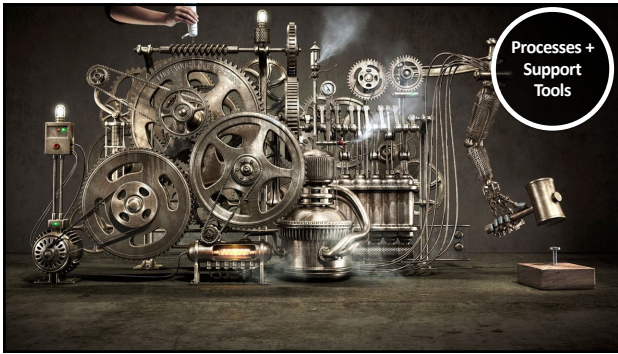
10



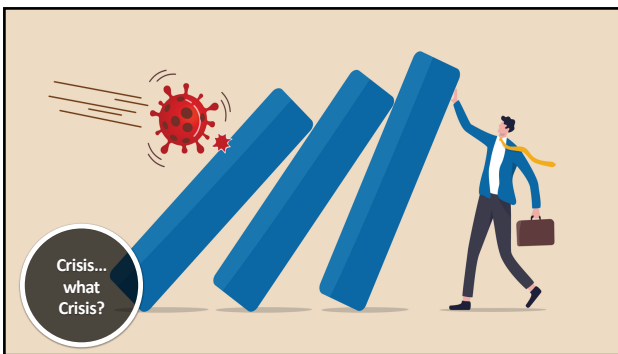
11



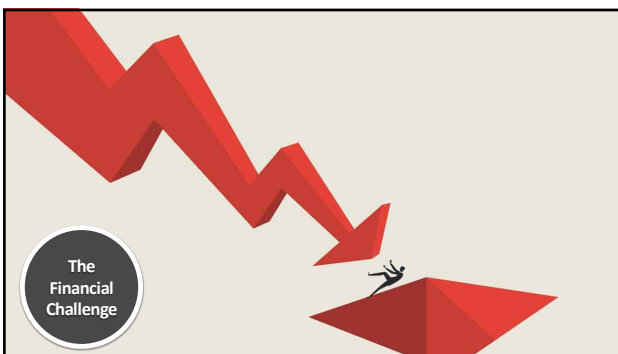
12



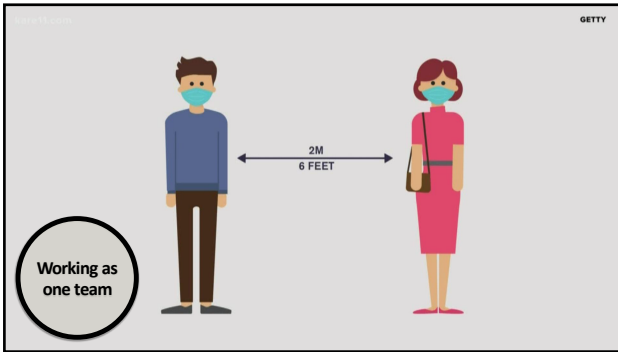
13



14



15



16



17



18

Overview gfk | 30

<ul style="list-style-type: none">What are the «challenges»<ul style="list-style-type: none">Normal<ul style="list-style-type: none">PeopleToolsProcessesCrisis-induced<ul style="list-style-type: none">InternalExternalCultural Norms	<ul style="list-style-type: none">What you can do to address them<ul style="list-style-type: none">YouYour teamYour organisationYour processesYour toolsYour skills
--	--

19

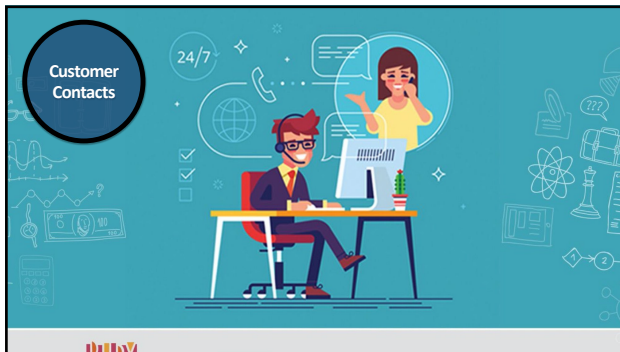
19



20



21



22



23



24



25



26



27



28



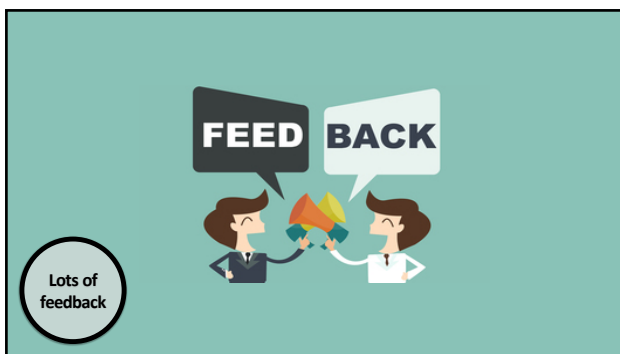
29



30



31



32



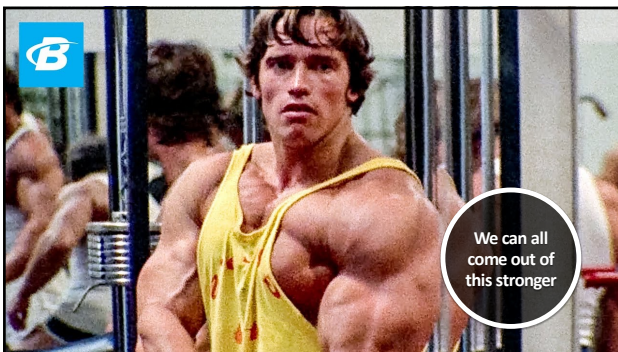
33



34



35



36



37



38
